

W.R. Satz & Holmdel High School Frequently Asked Questions

How do I register for a meal ordering account?

- Register for an account on www.MyPaymentsPlus.com
 - To register you will need your child's name and student ID number
 - If you are already registered, you do not have to re-register
 - You can access My Payments Plus via the website or mobile app
 - Direct link to My Payments Plus can be found [here](#)

Do I have to place an online order for my child?

- No, online ordering is optional

How do I place an order for my child?

- Click on Events & Activities tab at the top of the homepage
 - Select Weekly Meal Selection
 - Select your child
 - Add to Cart
 - A form will pop up for you to make your selections for the week
 - Click save and complete
 - If you have multiple students, you will be able to easily move on to the next child
 - When you are finished, click checkout, proceed to check out and complete order
 - You will receive a confirmation number when completed
 - There is no fee associated with using the weekly meal selection

Why is my checkout total zero?

- We do not charge for meals through the My Payments Plus site.
 - Meals are rung up the day of

When can I place my order?

- Meal ordering will be available every week from Thursday at 1:00 pm through Sunday at midnight

How does my child receive their meal?

- Middle & High School meals will be available at their designated lunch period pick-up locations
 - High School Grade 9 - 12 – HS Pizza Station
 - SATZ Grade 7 – SATZ Cafeteria
 - SATZ Grade 8 – HS Pizza Station
 - Meals will be labeled with your child's name and meal selection

How can I see what will be on the menu prior to placing an order?

- Menus are available to view on [Nutrislice](#)

What comes with a lunch?

- Each meal comes with the entrée, beverage of choice, fruit and vegetable of the day
 - Additional ala carte options are available daily

How much does lunch cost?

- SATZ & HS lunch prices are \$3.75

I am having trouble with the My Payments Plus website

- My Payment Plus contact information
 - 1-877-237-0946
 - support@mypaymentsplus.com
 - Online chat feature

What is touchless Point of Sale?

- We are minimizing use of the touch surface on the pin pads
- Students will receive a school ID with a pin number barcode
 - Students will be required to scan their ID to make a purchase
 - Benefits include:
 - Minimizing contact of pin pad surfaces by students
 - Increased speed of service

Can my child purchase snacks/beverages?

- Cafeterias will be open for full service
 - A wide variety of ala carte will be available for purchase
 - Click [here](#) to view the menu

If you have any questions regarding the food service program, please see the attached Frequently Asked Questions. If you have additional questions you may reach out to Lauren Barry at lwolsch@holmdelschools.org